

Privacy policy

The protection of your personal data, such as date of birth, name, telephone number, address, etc., is important to us. The purpose of this privacy policy is to inform you about the processing of your personal data that we collect from you when you visit our website. Our data protection practices are in accordance with the legal regulations of the EU's General Data Protection Regulation (GDPR) and the German Federal Data Protection Act (BDSG). The following data protection declaration serves to fulfill the information obligations resulting from the GDPR. These can be found, for example, in Art. 13 and Art. 14 et seq. GDPR. The following statements on data protection describe what types of personal data are processed when you call up our website, what happens to this personal data and how you can object to data processing if necessary.

1 General information about data processing in this app

1.1 Responsible person

The controller within the meaning of Art. 4 No. 7 GDPR is the person who alone or jointly with others determines the purposes and means of the processing of personal data.

With regard to our website, the responsible person is:

byte5 live GmbH

Hanauer Landstrasse 114

60314 Frankfurt am Main

Germany

E-mail: info@byte5.de

Tel.: +49 69 8700 506 0

Fax: +49 69 8700 506 60

1.2 Protection of your data

We have taken technical and organizational measures to ensure that the provisions of the GDPR are observed both by us and by external service providers working for us.

If we work with other companies, such as e-mail and server providers, to provide our services, this is only done after an extensive selection process. In this selection process, each individual service provider is carefully selected for its suitability in connection with technical and organizational capabilities in data protection. This selection procedure is documented in writing and a contract pursuant to Art. 28 (3) of the GDPR on the processing of personal data on behalf (AV contract) is only concluded if it meets the requirements of Art. 28 of the GDPR.

Your data is stored on specially protected servers. Access to it is only possible for a few specially authorized persons.

Our service is SSL/TLS encrypted, which you can recognize by the "<https://>" at the beginning of the URL. If personal data is involved in the email communication, the email dispatch from our app is encrypted. We also use the integrated SSL certificate for this.

1.3 Deletion of personal data

We only process personal data for as long as is necessary. As soon as the purpose of the data processing is fulfilled, blocking and deletion takes place according to the standards of the deletion concept here, unless legal regulations prevent deletion.

1.4 EventMobi

The technical functions of the app are provided by EventMobi GmbH. Data processing for the provision of the app's functionality is carried out by: EventMobi GmbH, Warschauer Platz 11-13, Germany; phone: 030 / 5557 343 0, e-mail address: info@eventmobi.de

The app uses cookies to allow push notifications functionality, organize events, allow posting, registration and "following" of events, provide "real-time" updates, reflect the period of app usage and ensure the correct display of the app. Depending on the type of cookie, the storage time ranges from 70 to 730 days. The collection of some data via cookies is mandatory for the use and operation of the App. This data processing is carried out on the basis of legitimate interest pursuant to Art. 6 para. 1 p. 1 lit. f) GDPR to ensure the functioning of the app. If you have any questions about data protection at EventMobi, please contact EventMobi's data protection officer: Kemal Webersohn of WS Datenschutz GmbH by email at: eventmobi@ws-datenschutz.de or by mail at: WS Datenschutz GmbH - Data Protection -, Dircksenstraße 51, D-10178 Berlin. For more information on data processing, visit: <https://www.eventmobi.com/de/datenschutzbestimmungen/>

2 Data processing on this app and creation of log files

2.1 Description and scope of data processing

When you visit our service, our web servers temporarily store each access in a log file. The following personal data is collected and stored until automated deletion:

- IP address of the requesting computer
 - Date and time of access
 - Name and URL of the retrieved file
 - Transmitted data volume
- Message whether the retrieval was successful
- Recognition data of the browser and operating system used
 - App from which the access is made
 - Name of your Internet access provider
 - Name
 - E-mail address
 - Photo
 - Biographical data

Our app offering uses the services of the hosting provider AWS. The data processing is carried out by: Amazon.com Inc, 410 Terry Avenue North, Seattle WA 98109, USA. The hosting services of AWS are used to provide the following services: Infrastructure and platform services, computing capacity, storage space and database services, security services and technical maintenance services, which we use for the purpose of operating this online offer. Further information on the data protection of the service provider can be found here: <https://aws.amazon.com/de/privacy/>

2.2 Legal basis for data processing

The processing of this data is based on Art. 6 para. 1 p.1 lit. f) GDPR. Our legitimate interest is based on making our service accessible to you. A possible transfer of data to third countries is based on Art. 46 para. 2 lit. c) GDPR.

2.3 Purpose of the data processing

Data processing is carried out for the purpose of enabling the use of the service (connection establishment). It is used for system security, technical administration of the network

infrastructure and optimization of the Internet offer. The IP address is only evaluated in the event of attacks on our network infrastructure or the network infrastructure of our Internet provider.

2.4 Duration of data storage

The personal data will be deleted as soon as they are no longer required for the above purposes. This is the case when you close the service. Our hosting provider may use the data for statistical surveys. However, the data is anonymized for this purpose. A deletion of the data takes place at our hosting provider after 12 months.

3 Use of cookies

3.1 Description and scope of data processing

Our service uses cookies. These are stored on your computer or mobile device when you use our service. Cookies are small text files through which certain information flows to us or the body that sets the cookie. Cookies cannot execute programs or transmit viruses to your device. They are used by us to enable you to log in and to analyze the use of our service in anonymized or pseudonymized form and to present you with interesting offers on this app. In this way, various data can be transmitted:

- Frequency of app visits
- Which functions of the service are used by you
 - Search terms used
 - Your cookie setting
 - Your language setting

3.2 Legal basis for data processing

The legal basis for the processing of data through cookies, which do not solely serve the functionality of our service, is Art. 6 para. 1 p. 1 lit. a) GDPR.

The legal basis for data processing for cookies that serve solely the functionality of this service is Art. 6 para. 1 p.1 lit. f) GDPR.

3.3 Purpose of the data processing

Our legitimate interest results from the guarantee of a smooth connection setup and a comfortable use of our service as well as for reasons of evaluation of system security and stability. The data processing also takes place in order to enable a statistical evaluation of the app usage.

3.4 Duration of data storage

There are two types of cookies. Both are used on this service:

- Transient cookies (for this a)
- Persistent cookies (for this purpose b)

a) **Transient cookies**, they are automatically deleted when you close the browser. These include, in particular, session cookies. These store a so-called session ID, with which various requests of your browser can be assigned to the common session. This allows your computer to be recognized when you return to our service. The session cookies are deleted when you log out or close the browser.

b) **Persistent cookies**, these are automatically deleted after a specified duration, which may vary depending on the cookie.

3.5 Possibility of elimination by the data subject

You have the option at any time to revoke your consent to data processing by cookies that do not serve solely the functionality of the service. In addition, we set cookies only after you have consented to the setting of cookies when accessing the app. In this way, you can prevent data processing via cookies in our service.

You can also delete the cookies in the security settings of your browser at any time. We would like to point out that you may not be able to use all the functions of this service. Also, the setting of cookies can be prevented at any time by appropriate settings in your Internet browser.

4 Registration in the app

4.1 Description and scope of data processing

You can register in our app. To do this, you must enter personal data in the registration mask. The following minimum data is collected for this purpose:

- First name
- Last name
- E-mail address
- Password

The data you provide in the registration mask will be used exclusively for processing and will not be passed on to third parties as a matter of principle.

4.2 Legal basis for data processing

If you enter personal data that belongs to the mandatory field input masks, the data processing is based on Art. 6 para. 1 p.1 lit b) GDPR. If you also enter personal data in the other (optional) input field masks, the data processing is based on Art. 6 para. 1 p.1 lit. a) GDPR.

4.3 Purpose of the data processing

We process your data solely for the purpose of completing your registration and maintaining your app account with us.

4.4 Duration of data storage

The data is deleted as soon as it is no longer required to achieve the purpose for which it was collected. This is the case when you close your account with us and no legal or official retention periods prevent deletion.

4.5 Possibility of elimination by the data subject

Both during and after registration, you are free to change, correct or delete your personal data.

5 Contact

5.1 Description and scope of data processing

Through our service, it is possible to contact us via a contact form or by e-mail. For this purpose, various data are required to respond to the request, which are automatically stored for processing. The following data is collected as a minimum (marked as mandatory field) within the framework of the contact form:

- First name
- Last name
- E-mail address

The data will not be passed on to third parties.

5.2 Legal basis for data processing

The legal basis used here is Art. 6 para. 1 p.1 lit. b) GDPR.

5.3 Purpose of the data processing

We process your data exclusively to handle your contact request.

5.4 Duration of data storage

Your data will be deleted by us as soon as the purpose of the data processing has been fulfilled, predominantly immediately after the request has been answered. In rare cases, however, we may retain your data for a longer period of time. This may result from legal, regulatory or contractual obligations.

5.5 Possibility of elimination by the data subject

You can contact us at any time and object to further processing of your data. In this case, we can unfortunately not continue the communication with you. All personal data processed by us in the course of contacting you will be deleted in this case, unless the deletion conflicts with legal obligations to store your data.

5.6 HubSpot

5.6.1 Description and scope of data processing

We use the support chat of "HubSpot", an online marketing platform. The data processing is carried out by: HubSpot, Inc, 25 First Street Cambridge, MA 02141, USA. HubSpot collects the data provided in the chatbot as well as the message, day and time and stores it in our software. Your data is thereby stored on servers in the USA. HubSpot does not use the data and does not share it with third parties. You can find more information about data privacy at HubSpot at <https://legal.hubspot.com/de/terms-of-service>.

5.6.2 Legal basis for data processing

The data processing of your data provided in the context of the support chat by HubSpot is carried out in accordance with Art. 6 para. 1 p. 1 lit. b) GDPR. The data transfer to the USA is based on the standard data protection clauses used by Hubspot within the meaning of Art. 46 (2) lit. c GDPR.

5.6.3 Purpose of data processing

We use HubSpot as our service provider to offer you an easy way to submit your support requests to us.

5.6.4 Duration of data storage

According to HubSpot, HubSpot stores your personal data only as long as we use your personal data. HubSpot deletes your data when we delete you from our address file or delete our account with HubSpot after a period of 30 days.

5.6.5 Possibility of elimination by the data subject

You have the possibility to object to the data processing at any time. To do so, please contact us using the contact details above.

5.7 Mailjet

5.7.1 Description and scope of data processing

We use the service provided by "Mailjet". The data processing is carried out by: Mailgun Technologies, Inc, 112 E Pecan St #1135 San Antonio, TX 78205, USA. Mailjet collects the data provided in the form as well as the message, day and time and stores it in our software. Your data is stored on servers in the USA. Mailjet does not use the data and does not share it with third parties. For more information on data protection at Mailjet, please visit <https://www.mailjet.com/legal/dpa/>.

5.7.2 Legal basis for data processing

The data processing of your data provided during registration by Mailjet is carried out in accordance with Art. 6 para. 1 p. 1 lit. b) GDPR. The data transfer to the USA is based on the standard data protection clauses used by Mailjet within the meaning of Art. 46 (2) lit. c GDPR.

5.7.3 Purpose of data processing

We use Mailjet as our service provider to offer you an easy way to complete your registration via the form.

5.7.4 Duration of data storage

According to Mailjet, Mailjet will only store your personal data for as long as we use your personal data

5.7.5 Possibility of elimination by the data subject

You have the possibility to object to the data processing at any time. To do so, please contact us using the contact details above.

6 Participation in events

6.1 Eventbrite

6.1.1 Description and scope of data processing

We use the service of Eventbrite for our app. Eventbrite is an online platform for event management and ticketing. The data processing takes place through: Eventbrite Inc, 535 Mission Street, 8th Floor, San Francisco, CA 94103, USA.

If you book a ticket for one of our events, the following personal data will be transferred to the platform of Eventbrite:

- Name
- Date of birth
- Address
- E-mail address
- Account number/ Credit card number
- Invoice amount

The data is stored on Eventbrite's server in the USA.

You can find more information about Eventbrite's privacy policy at the following link: <https://www.eventbrite.de/support/articles/de/Troubleshooting/datenschutzrichtlinien-von-eventbrite?lg=de>.

6.1.2 Legal basis for data processing

The legal basis for the use of Eventbrite is Art. 6 para. 1 lit. f) GDPR. The processing of personal data required for the execution of the contract is based on Art. 6 para. 1 lit. b) GDPR. The data transfer to the USA is based on the standard data protection clauses used within the meaning of Art. 46 (2) lit. c) GDPR.

6.1.3 Purpose of the data processing

The purpose of the data processing is to provide an online platform for the sale of tickets for our events. therein also lies our legitimate interest in using the service of Eventbrite.

6.1.4 Duration of data storage

Eventbrite will retain your personal information for as long as necessary to provide the Service or for other important purposes such as complying with legal obligations, resolving disputes, and fulfilling our agreements.

6.1.5 Possibility of elimination by the data subject

You have the option to object to the collection of data by Eventbrite at any time. To do so, you can contact Eventbrite directly at privacy@eventbrite.com. However, this does not apply to such personal data that is absolutely necessary for the sale of the tickets and thus for the conclusion of the contract.

7 Video conferencing and livestream

7.1 Whereby

7.1.1 Description and scope of data processing

We use Whereby, a provider of web-based video communications and related services, to conduct online meetings and video conferences. The data processing is carried out by: Whereby AS, Gate 1 no. 107, 6700 Måløy, Norway.

The following data are processed in the process:

- Display name
- E-mail address
- Admin user (yes/no)
- Date and time (for creation, changes and activation of the user account)
- Organization affiliation for personal user accounts assigned to a business account
 - Created "Video rooms"
 - Room name
 - Profile picture
 - Wallpaper
- When users choose the option to log in via their Google account, the following additional data is processed:
 - o Google Account User ID
 - o Display name
 - o URL of the profile picture

In addition, you may have the option to use the chat function. This may involve the processing of further data, such as text entries or uploaded files.

However, the data processed in a room is not stored.

If we want to record an online meeting, we will inform you transparently about this in advance and ask for your consent pursuant to Art. 6 (1) p. 1 lit. a) GDPR. Consent can be revoked at any time.

Further information on data protection can be found here: <https://whereby.helpscoutdocs.com/article/526-data-storage-and-security>

7.1.2 Legal basis for data processing

The data processing is based on Art. 6 para. 1 p. 1 lit. b) GDPR.

7.1.3 Purpose of the data processing

We use the service provider to be able to conduct video conferences and online meetings, for example, to provide you with the best possible advice.

7.1.4 Duration of data storage

The data will be deleted as soon as the purpose of the data processing has been achieved and no legal, contractual or official regulations prevent deletion. Longer storage may be necessary in particular if the data is required for the further fulfillment of the contract.

7.1.5 Possibility of elimination by the data subject

You have the possibility to exercise your rights against us at any time. For this purpose, please contact us using the contact details provided.

7.2 Zoom

7.2.1 Description and scope of data processing

We use the Zoom tool to play back recorded and visually edited videos. Zoom also serves as a communication platform for video and telephone conferences and to communicate or edit and share files. To participate in one of our webinars, we send a link to your email address pointing to the corresponding online seminar at Zoom. You will then need to register with Zoom. The following personal data will be processed in the process:

- First name
- Last name
- E-mail address
- Email address confirmation
 - Position
- Indication of whether you have entered your personal or company e-mail address
 - Company name
- Indication of how you became aware of the online seminar

You may also voluntarily provide the following information:

- Country/Region
- Phone number

Zoom is end-to-end encrypted.

Zoom products have a consent mechanism for EU users. Existing or new users originating from an IP address recognized by the EU must consent once to the privacy policy update. Consent to the updated privacy policy and terms of use is stored for compliance purposes. In addition, privacy settings are available within the Zoom account. Users who are recognized by IP address from an EU member state on their first visit to the zoom.us website will be presented with a cookie pop-up box where cookie settings can be specified. These cookie settings can also be changed at any time in the future by visiting the cookie settings link at the bottom of any page on the website. Prior to this, Zoom states that no data is transmitted via cookies. By using Zoom, the following data may also be processed by Zoom, depending on your settings:

- Information that you or others upload, provide or create while using Zoom, provided that you store chat logs. In doing so, Zoom assures this data processing is done for no other reason than in the course of providing your services. Zoom does not sell Customer Content to third parties or use it for promotional purposes.
- Technical information (e.g. IP address, system type and version, camera and microphone type)
 - Metadata

- User settings
- Information on how you use the service (e.g.: use a video conference or a telephone call)
- Approximate location

Zoom offers options for designing individual account settings as well as user rights with password protection. Likewise, Zoom submits to the standard contractual clauses of the EU in the event of data processing.

Additional information on data protection can be found in Zoom's privacy policy: <https://zoom.us/privacy>

7.2.2 Legal basis for data processing

If you provide personal data that is part of the mandatory field input masks during registration, the data processing is based on Art. 6 para. 1 p.1 lit b) GDPR. If you also enter personal data in the other (optional) input field masks, the data processing is based on Art. 6 para. 1 p.1 lit. a) GDPR. The data transfer to the USA is based on the standard data protection clauses used within the meaning of Art. 46 para. 2 lit. c GDPR.

7.2.3 Purpose of the data processing

We use Zoom to be able to host online seminars and thus offer the possibility to present interesting content in a vivid way. Zoom processes the data to provide and optimize the services to you.

7.2.4 Duration of data storage

Zoom deletes personal data if the purpose of processing is fulfilled and no legal regulations prevent deletion. You also have the option to delete your own content.

7.2.5 Possibility of elimination by the data subject

You have the possibility to object to the data processing or to revoke a given consent at any time. For this purpose, please contact our data protection officer or Zoom via the following e-mail address: legal@zoom.us or privacy@zoom.us.

7.3 Restream

7.3.1 Description and scope of data processing

In our app, we use the services of the provider restream.io for the livestream and its analysis. The data processing is carried out by: Restream, Inc, 8121 Bee Caves Rd #150, Austin, TX 78746, USA.

When you access the Restream Service from our App, Restream collects the following Personal Information, among other things, by setting cookies:

- IP address
 - User ID
- Device type/ device detection
 - Browser type
 - Number of clicks
- the time spent on the stream

For more information about Restream's privacy practices, please visit the following link: <https://restream.io/privacy-policy>.

7.3.2 Legal basis for data processing

The legal basis for data processing in the context of the provision of a livestream is Art. 6 para. 1 p. 1 lit. f) GDPR. The legal basis for the analysis is your consent according to Art. 6 para. 1 lit. a) GDPR. The data transfer to the USA is based on the standard data protection clauses used within the meaning of Art. 46 (2) lit. c GDPR.

7.3.3 Purpose of the data processing

The purpose of data processing is the production and provision of livestream for our the users of our service.

7.3.4 Duration of data storage

The data will be deleted as soon as the purpose of the data processing has been achieved and no legal or contractual retention periods prevent deletion.

7.3.5 Possibility of elimination by the data subject

You have the possibility to object to the data processing or to revoke a given consent at any time. To do so, please contact our data protection officer or Restream directly via the following e-mail address: support@restream.io.

8 Trackers and analysis tools

We use the following analysis tools to continuously improve our service offering. Which data is processed in each case and how you can reach the respective service providers is explained below:

8.1 Keen.io

8.1.1 Description and scope of data processing

We have integrated the services of the provider Keen.io in our app. Keen.io is an event streaming platform that allows us to analyze our event streams. The data processing is carried out by: Keen.io, LLC, 122 E. Houston St., San Antonio, TX 78205.

Keen.io uses cookies, through which, among other things, the following personal data is processed:

- IP address
- Time, place and frequency of visiting our streams

Keen.io uses this data to evaluate our events.

You can find more information about Keen.io's privacy policy at the following link: <https://keen.io/privacy-policy/>.

8.1.2 Legal basis for data processing

The data processing is based on your consent according to Art. 6 para. 1 lit. a) GDPR.

8.1.3 Purpose of the data processing

The purpose of data processing is the analysis and evaluation of our events. This enables us to constantly improve our services.

8.1.4 Duration of data storage

The data will be deleted as soon as the purpose of the data processing has been achieved and no legal, contractual or official regulations prevent deletion.

8.1.5 Possibility of elimination by the data subject

You have the possibility to revoke your consent at any time. To do so, please contact us at the above contact details. You can also contact Keen.io directly at the following e-mail address: privacy@keen.io.

8.2 New Relic

8.2.1 Description and scope of data processing

On this app, New Relic, a web analytics service is used. The data processing is carried out by: New Relic Inc, 101 Second Street, 15th Floor, San Francisco, CA 94105, USA.

This service enables statistical evaluations about the speed of the retrieval of our app. Through the plugin, New Relic receives the information that you have called up the corresponding page of our website. If you are logged in as a user of New Relic, New Relic can assign the visit to your account there. If you are not a member of New Relic, it is still possible for New Relic to obtain and store your IP address. You can find more information here: <https://newrelic.com/privacy>

8.2.2 Legal basis for data processing

The legal basis for the data processing is your consent pursuant to Art. 6 para. 1 p.1 lit. a) GDPR. The data transfer to the USA is based on the standard data protection clauses used within the meaning of Art. 46 para. 2 lit. c GDPR.

8.2.3 Purpose of the data processing

Our interest is to monitor and ensure the speedy retrieval of our app.

8.2.4 Duration of data storage

The data will be deleted as soon as the purpose of the data processing has been achieved and no legal, contractual or official retention periods prevent deletion.

8.2.5 Possibility of elimination by the data subject

You have the ability to withdraw consent at any time. If you are a member of New Relic and do not want New Relic to collect data about you on our app in order to link it to your membership data stored with New Relic, you must log out of New Relic before giving your consent to data processing.

8.3 Mode Analytics

8.3.1 Description and scope of data processing

Mode Analytics is a developer of a collaborative analytics platform used to make data-driven decisions. Data processing is performed by: Mode Analytics, Inc, 208 Utah Street, Suite 400, San Francisco, CA 94103, USA.

Additional information on data security at the service provider can be found here: [Security | Mode \(mode.com\)](#). The privacy policy of the service provider is available via the following link: [Privacy Policy | Modus \(mode.com\)](#)

8.3.2 Legal basis for data processing

The data processing is based on your given consent according to Art. 6 para. 1 p. 1 lit. a) GDPR. The data transfer to the USA is based on the standard data protection clauses used within the meaning of Art. 46 (2) lit. c GDPR.

8.3.3 Purpose of the data processing

The service serves us to evaluate the usage behavior and thus to draw conclusions about the extent to which improvements to our services would be beneficial.

8.3.4 Duration of data storage

Data is deleted as soon as the purpose of the data processing has been achieved and no legal, contractual or official retention periods prevent deletion.

8.3.5 Possibility of elimination by the data subject

You have the option to revoke your consent to data processing at any time. For this purpose, please contact us.

9 Recommendations (tell-a-friend)

9.1 Description and scope of data processing

We offer users of the EventMobi app the possibility to send a predefined tweet via a mouse click. This is done without the use of cookies, but by opening the Twitter app via a link and then publishing the tweet or sending it to the desired person.

The data processing is carried out by: Twitter International, One Cumberland Place, Fenian Street, Dublin 2, D02 AX07, Ireland.

Additional information on data protection at Twitter can be found at the following link: <https://twitter.com/privacy?lang=de>

9.2 Legal basis for data processing

The data processing is based on your consent pursuant to Art. 6 para. 1 p.1 lit. a) GDPR.

9.3 Purpose of the data processing

It is in our interest that you can also easily inform your contacts about our offer.

9.4 Duration of data storage

According to Twitter, the data is deleted, obfuscated or aggregated after a maximum of 30 days. Twitter makes every effort not to collect data from browsers that Twitter believes are located in the European Union or European Free Trade Association (EFTA) states.

9.5 Possibility of elimination by the data subject

You can contact us at any time and object to further processing of your data. Further settings and objections to the use of data for advertising purposes are possible within the Twitter profile settings or via the US side or the EU side of Twitter. The settings are platform-independent, i.e. they are applied to all devices, such as desktop computers or mobile devices.

10 Other third-party tools

Furthermore, we use third-party providers that help us with the app display and functionality of the service. These are listed below:

10.1 Google Maps

10.1.1 Description and scope of data processing

This service uses the Google Maps product from Google LLC. Data processing for the European Economic Area and for Switzerland is carried out by: Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland.

When you call up the app, your browser loads the required geo-information into its browser cache in order to display the map correctly. For this purpose, the browser you use must connect to Google's servers. This gives Google knowledge that our service was used via your IP address and which map was displayed. The terms of use of Google Maps can be found at https://www.google.com/intl/de_de/help/terms_maps.html.

10.1.2 Legal basis for data processing

The legal basis is your consent pursuant to Art. 6 (1) p. 1 lit. a) GDPR. The data transfer to the USA is based on the standard data protection clauses used within the meaning of Art. 46 (2) lit. c GDPR.

10.1.3 Purpose of the data processing

The use of Google Maps makes it easier for you to find our location, and to interact with it in various ways, such as route planning.

10.1.4 Duration of data storage

The data will be deleted as soon as it is no longer required for the purpose of data processing, unless legal, official or contractual regulations prevent deletion.

10.1.5 Possibility of elimination by the data subject

You have the option to revoke your consent to data processing at any time. If you choose not to use Google Maps, you will not be able to use parts of our service.

10.2 Sendgrid

10.2.1 Description and scope of data processing

For sending emails (e.g. confirmation emails when booking an event) we use the dispatch service provider Sendgrid. The data processing is carried out by: Twilio Inc, 101 Spear Street, 1st Floor, San Francisco, CA 94105, USA.

By sending e-mails to you through the Sendgrid, the following personal data are processed:

- Name
- E-mail address
- Email content

For more information about Twilio, Inc. privacy practices, please visit the following link: <https://www.twilio.com/legal/privacy>.

10.2.2 Legal basis for data processing

The data processing by Sendgrid is based on a legitimate interest on our part in an effective and secure transmission of important e-mails to you, in accordance with Art. 6 para. 1 p. 1 lit. f) GDPR. The data transfer to the USA is based on the standard data protection clauses used within the meaning of Art. 46 (2) lit. c GDPR.

10.2.3 Purpose of the data processing

The purpose of data processing is the reliable delivery of e-mails.

10.2.4 Duration of data storage

The personal data will be stored by Twilio for as long as it is necessary to provide us with the service and conduct our business. No later than 60 days after closing the user account with Twilio, all data will be deleted or otherwise destroyed.

10.2.5 Possibility of elimination by the data subject

You have the possibility to exercise your rights against us at any time. To do so, please contact us using the contact details provided. You can also contact Twilio directly at the following e-mail address: support@twilio.com.

10.3 Sentry

10.3.1 Description and scope of data processing

Eventmobi uses the services of the error management tool Sentry for our app. This provides us with the possibility of real-time error tracking for our app in order to reproduce or fix crashes. This helps us improve the technical stability of our software. Data processing is performed by: Functional Software, Inc. dba Sentry, 45 Fremont Street, 8th Floor, San Francisco, CA 94105, USA.

With the help of Sentry's services, we have the possibility to react to errors in our app without them having to be reported by the user. In the event of errors, we log the IP address, the

operating system used and the time of the error. Sentry evaluates this data for the purpose of troubleshooting. Processing for other purposes does not take place.

For more information about Sentry's privacy practices, please visit: <https://sentry.io/privacy/>.

10.3.2 Legal basis for data processing

The legal basis of the processing is our legitimate interest according to Art. 6 para. 1 lit. f) GDPR. Our legitimate interest lies in the error-free operation and user-friendly provision of our app.

10.3.3 Purpose of the data processing

The purpose of data processing is error tracking and performance monitoring of the app. This serves us to be able to constantly optimize our app and our offer for you.

10.3.4 Duration of data storage

Sentry may retain your personal information for as long as necessary to fulfill the purposes described.

10.3.5 Possibility of elimination by the data subject

You have the possibility to exercise your rights against us at any time. For this purpose, please contact us using the contact details provided.

11 Data transfer to a third country

In order to be able to provide our services, we use the support of service providers from the European area as well as from third countries. In order to ensure the protection of your personal data even in the event of data transfer to a third country, we conclude special order processing agreements with each of the carefully selected service providers. All of the service providers we use have sufficient evidence that they ensure data security through appropriate technical and organizational measures. Our service providers from third

countries are either located in countries that have an adequate level of data protection recognized by the EU Commission (Art. 45 GDPR) or have provided appropriate safeguards (Art. 46 GDPR).

12 Your rights

You have the following rights with respect to us regarding personal data concerning you:

12.1 Right to withdraw consent (cf. Art. 7 GDPR)

If you have given your consent to the processing of your data, you may revoke this consent at any time. Such a revocation affects the permissibility of processing your personal data for the future after you have expressed it to us. It can be made (remotely) verbally or in writing by mail or e-mail to us.

12.2 Right of access (cf. Art. 15 GDPR)

In the event of a request for information, you must provide sufficient information about your identity and proof that the information is yours. The information concerns the following information:

- the purposes for which the personal data are processed;
 - the categories of personal data which are processed;
- the recipients or categories of recipients to whom the personal data concerning you have been or will be disclosed;
- the planned duration of the storage of the personal data concerning you or, if concrete information on this is not possible, criteria for determining the storage duration;
 - the existence of a right to rectification or erasure of personal data concerning you, a right to restriction of processing by the controller or a right to object to such processing;
 - the existence of a right of appeal to a supervisory authority;
- any available information on the origin of the data, if the personal data are not collected from the data subject;
- the existence of automated decision-making, including profiling, pursuant to Article 22(1) and (4) of the GDPR and, at least in these cases, meaningful

information about the logic involved and the scope and intended effects of such processing for the data subject.

12.3 Right to rectification or deletion (cf. Art. 16, 17 GDPR)

You have a right to rectification and/or completion vis-à-vis us as the responsible party, insofar as the personal data processed concerning you is incorrect or incomplete. The controller shall carry out the rectification without undue delay.

In addition, you may request the deletion of the personal data concerning you if one of the following reasons applies to you:

- The personal data concerning you are no longer necessary for the purposes for which they were collected or otherwise processed.
- You revoke your consent on which the processing was based pursuant to Art. 6 (1) sentence 1 a) or Art. 9 (2) a) GDPR and there is no other legal basis for the processing.
- You object to the processing pursuant to Art. 21 (1) GDPR and there are no overriding legitimate grounds for the processing, or you object to the processing pursuant to Art. 21 (2) GDPR.
 - The personal data concerning you have been processed unlawfully.
 - The deletion of the personal data concerning you is necessary for compliance with a legal obligation under Union or Member State law to which the controller is subject.
- The personal data concerning you was collected in relation to information society services offered pursuant to Art. 8 (1) GDPR.

If we have made the personal data relating to you public and we are obliged to erase it pursuant to Article 17 (1) of the GDPR, we shall also take all reasonable measures to inform other data controllers that you have requested the erasure of all links to this personal data or copies or replications of this personal data.

The right to erasure does **not exist** insofar as the processing is necessary:

- to exercise the right to freedom of expression and information;
- for compliance with a legal obligation which requires processing under Union or Member State law to which the controller is subject, or for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller;
- for reasons of public interest in the area of public health pursuant to Art. 9(2)(h) and (i) and Art. 9(3) GDPR;

- for archiving purposes in the public interest, scientific or historical research purposes, or statistical purposes pursuant to Article 89(1) of the GDPR, insofar as the aforementioned right is likely to render impossible or seriously prejudice the achievement of the purposes of such processing, or
 - for the assertion, exercise or defense of legal claims.

12.4 Right to restriction of processing (cf. Art. 18 GDPR)

Under the following conditions, you can request the restriction of the processing of personal data concerning you from us:

- if you dispute the accuracy of the personal data concerning you for a period of time that allows us to verify the accuracy of your personal data;
- the processing is unlawful and you object to the erasure of the personal data and request instead the restriction of the use of the personal data;
- we no longer need the personal data for the purposes of processing, but you need them for the assertion, exercise or defense of legal claims, or
- if you have objected to the processing pursuant to Art. 21 (1) GDPR and it has not yet been determined whether our legitimate grounds override your grounds.

Where the processing of personal data concerning you has been restricted, such data may be processed, with the exception of their storage, only with your consent or for the establishment, exercise or defense of legal claims or for the protection of the rights of another natural or legal person or for reasons of important public interest of the Union or a Member State.

If the restriction of processing has been restricted in accordance with the above conditions, you will be informed by us before the restriction is lifted.

12.5 Right to information (cf. Art. 19 GDPR)

If you have asserted your right to rectification, erasure or restriction of data processing against us, we are obliged to notify all recipients of your personal data of the rectification, erasure or restriction of data processing. This only applies insofar as this notification does not prove impossible or would involve a disproportionate effort.

You have the right to know which recipients have received your data.

12.6 Right to data portability (cf. Art. 20 GDPR)

You have the right to receive your personal data from us in a common, machine-readable format in order to have it forwarded to another responsible party, if necessary, provided that

- the processing is based on consent pursuant to Art. 6 para. 1 sentence 1 lit. a) GDPR or Art. 9 para. 2 lit. a) GDPR or on a contract pursuant to Art. 6 para. 1 sentence 1 lit. b) GDPR and
 - the processing is carried out with the help of automated procedures.

When exercising your right to data portability, you have the right to obtain that the personal data be transferred directly from us to another controller, insofar as this is technically feasible.

The right to data portability does not apply to processing of personal data necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in us.

12.7 Right to object to processing (cf. Art. 21 GDPR)

If we base the processing of your personal data on a legitimate interest (pursuant to Art. 6 (1) p. 1 lit. f) GDPR) on our part, you may object to the processing. The same applies if we base the data processing on Art. 6 (1) p. 1 lit. e) GDPR.

When exercising such an objection, we ask you to explain the reasons why we should not process your personal data as we have done. In the event of your justified objection, we will examine the merits of the case and either discontinue or adapt the data processing or show you our compelling legitimate grounds on the basis of which we will continue the processing.

12.8 Right to complain to the competent supervisory authority (cf. Art. 77 GDPR)

Without prejudice to any other administrative or judicial remedy, you have the right to lodge a complaint with a supervisory authority, in particular in the Member State of your residence, workplace or the place of the alleged infringement, if you consider that the processing of personal data concerning you infringes the GDPR.

The supervisory authority to which the complaint has been submitted will inform you about the status and outcome of the complaint, including the possibility of a judicial remedy under Article 78 GDPR.

13 How you exercise these rights and reservation of right to change

To exercise these rights, please contact:

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Elina König

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66121 Saarbrücken

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